

Lenovo Accessibility Conformance Report

International Edition

(Based on VPAT[®] Version 2.5)

Name of Product/Version: ThinkVision T24-40

Report Date: 14 March 2025

Product Description: Computer Monitor

See OS VPAT for operating system information on appropriate manufacturer's website. See software VPATs for software application information.

Contact Information: compliance@Lenovo.com

Evaluation Methods Used:

Manual testing is performed on hardware products using a number of different tools to evaluate access by users with disabilities. Screen reader testing. Chroma optical test: brightness, contrast, color chromaticity tools are used to ensure contrast, a force gauge is used to evaluate key button force. One handed, and non-biometric operation is evaluated alongside stylus and other tools that are used to evaluate use without tight pinching or grasping. Measurement tools and meters are used to measure operable controls while audio meters are used to measure volume and gain. Connection ports are evaluated from design to ensure standard connection points are available. Any transducers designed to be held to the ear are evaluated by an outside laboratory for conformance to non-interference and coupling standards. Additional tests are performed based on applicable features of the product.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (No) Level AA (No) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (No) Level AA (No) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (No) Level AA (No) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with exceptions	Touch can be used to identify and distinguish controls without activating them. Exception: Partially supports; disconnecting the cable is only shown visually, does not work in conjunction with the Operating System, but power button will display orange light.
302.2 With Limited Vision	Supports with exceptions	All controls have visual symbols or characters with good contrast; usually light symbols on a dark background. Touch can be used to identify and distinguish controls without activating them. Exception: Partially supports; disconnecting the cable is only shown visually, does not work in conjunction with the Operating System, but power button will display orange light.
302.3 Without Perception of Color	Supports with exceptions	Color alone is not used to communicate meaning. Exception: Partially supports; disconnecting the cable is only shown visually, does not work in conjunction with the Operating System, but power button will display orange light.
302.4 Without Hearing	Supports	User hearing is not required.
302.5 With Limited Hearing	Supports	User hearing is not required.
302.6 Without Speech	Supports	User speech is not required.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Supports	Power button can be reached and operated using one hand and require minimal dexterity for ease of use by mobility impaired users.
302.8 With Limited Reach and Strength	Supports	Power button can be reached and operated using one hand and require minimal dexterity for ease of use by mobility impaired users. Power button can be operated with minimal force.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	All controls are intuitive.

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Not closed functionality
402.2.2 Transactional Outputs	Not Applicable	Not closed functionality
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Not closed functionality
402.2.4 User Control	Not Applicable	Not closed functionality
402.2.5 Braille Instructions	Not Applicable	Not closed functionality
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	Not closed functionality
402.3.2 Non-private Listening	Not Applicable	Not closed functionality
402.4 Characters on Display Screens	Not Applicable	Not closed functionality
402.5 Characters on Variable Message Signs	Not Applicable	Not closed functionality
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Supports	Where biometrics are used to authenticate, users can alternatively authenticate using a password.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
404.1 General	Supports	Accessibility structure and descriptions are preserved.
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Supports	Speech is not required for use.
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	The product design uses industry standard ports so that alternative equipment and assistive technologies can be accommodated.
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	All controls have visual symbols or characters with good contrast, usually light symbols on a dark background.
<u>407.3 Input Controls</u>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Supports	Touch can be used to identify and distinguish controls without activating them.
407.3.2 Alphabetic Keys	Not Applicable	Product does not include a keyboard.
407.3.3 Numeric Keys	Not Applicable	Product does not include numeric keys.
407.4 Key Repeat	Not Applicable	Product does not include a keyboard.
407.5 Timed Response	Supports	On Screen Display (OSD) will disappear 5 seconds later without any operation. But the OSD 'main menu' icon is always on screen so user can view all the time.
407.6 Operation	Supports	Controls can be reached and operated using one hand and require minimal dexterity for ease of use by mobility impaired users. Controls and keys can be operated with minimal force.
407.7 Tickets, Fare Cards, and Keycards	Not applicable	
<u>407.8 Reach Height and Depth</u>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not applicable	Not stationary.
407.8.1.1 Vertical Plane for Side Reach	Not applicable	Not stationary.
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	Not stationary.

Criteria	Conformance Level	Remarks and Explanations
407.8.2 Side Reach	Not applicable	Not stationary.
407.8.2.1 Unobstructed Side Reach	Not applicable	Not stationary.
407.8.2.2 Obstructed Side Reach	Not applicable	Not stationary.
407.8.3 Forward Reach	Not applicable	Not stationary.
407.8.3.1 Unobstructed Forward Reach	Not applicable	Not stationary.
407.8.3.2 Obstructed Forward Reach	Not applicable	Not stationary.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	Not stationary.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	Not stationary.
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not applicable	
408.3 Flashing	Supports	The use of blinking text, objects or elements has been avoided, reducing risk of seizures for users with photosensitive epilepsy.
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Supports with exceptions	Partially supports: Exception: Partially supports; disconnecting the cable is only shown visually, does not work in conjunction with the Operating System, but power button will display orange light.
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Supports with exceptions	Color alone is not used to communicate meaning. Exception: Partially supports; Power button has two colors to show the status, On and Off. But the chime is same for 'turn on' and 'turn off'.
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Supports	Audible signals are not provided.
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<u>412.2 Volume Gain</u>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: [Software](#)

Notes: This is a hardware VPAT, see software VPAT for OS and other software applications.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Product documentation is available online in an accessible format at https://www.lenovo.com/support VPATs are available at https://www.lenovo.com/us/en/compliance/accessibility-conformance
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Documentation is available in electronic format.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Lenovo Support provides information on accessibility and compatibility features. This information is also documented in the product documentation. Accessibility Features page https://www.lenovo.com/us/en/compliance/accessibility-features/
603.3 Accommodation of Communication Needs	Supports	Lenovo Services provides communications in voice, chat, and email. Telecommunications Relay Service (TRS) is supported for customers who are deaf or hard of hearing. For support, contact 1-855-2-LENOVO (1-855-253-6686).

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